

Web Images Video News Maps more » 'source code" "help desk" "remote support "

2003

Scholar All articles - Recent articles Results 1 - 10 of about 17 for "source code" "help desk" "ren

Redesigning the Customer Support Process for the Electronic Economy: Insights From

Storage ...

OA El Sawy, G Bowles - Strategic Information Management; Challenges and Strategies 2003 books google com

... providing high-tech long-distance remote support through a ... The Apriori GT help desk software from Answer Systems ... would be made to the source code, there was ... Cited by 79 - Related articles - Web Search - Bt. Direct - All 4 versions

Managing Information Security on a Shoestring Budget

- V Sridhar, B Bhasker Annals of Cases on Information Technology, 2003 books.google.com .. Though OSS provides source code, it is practically impossible for a non-expert to
- fix any ... Complaints started pouring in at the help desk ofthe Computer Center. ...

Cited by 1 - Related articles - Web Search - Library Search - 8L Direct - All 17 versions

Redesigning the Customer Support Process for the Electronic Economy: Insights From

S Dimensions - MIS Quarterly, 1997 - Istor.org

... or other vendors who can provide localized customer support for smaller accounts and consumers, and providing high-tech long-distance remote support through a ...

Web Search

19 Information Technology and Customer Service

OA El Sawy, G Bowles - Strategic Information Management: Challenges and Strategies ..., 2003 books.google.com

... providing high-tech long-distance remote support through a ... The Apriori GT help desk software from Answer Systems ... would be made to the source code, there was ...

Related articles - Web Search - All 2 versions

System and method for software diagnostics using a combination of visual and dynamic tracina

V Golender, IB Moshe, S Wygodny - US Patent App. 09/799,338, 2001 - Google Patents

... Problems Using Source code BugTrapper Analyzer Application source code Figure 17 to software tools for assisting software developers and help desk personnel in ...

Web Search

THITMLI SSSS UU PPPP PPPP OOO RRRR TITTT NN EEEEE WW SSSS SUUPPPPOORRT NN NEW WS SSS UU PPPP PPPP OO RRRR T ...

U SSSS, RE WW - Displays, 1992 - crydee.sai.msu.ru

Related strictes - Web Search - All 2 versions

System, method and article of manufacture for configuration management in a development architecture ...

MK Bowman-Amuah - US Patent 6,256,773, 2001 - freepatentsonline.com

... the same module. Re-entry of the source code and retesting of a module, which was accidentally deleted. Recurring discussions about ...

Cited by 40 - Related articles - Web Search - All 3 versions

Prioritizing components of a network framework required for implementation of technology

MF Guheen, JD Mitchell, JJ Barrese - US Patent 6,615,166, 2003 - freepatentsonline.com.... It also: integrates with source code control, testing and deployment tools. Product1 Application Server — a Java- and CORBA-based server that. ...

Cited by 13 - Related articles - Web Search - All 2 versions

Building techniques in a development architecture framework

MK Bowman-Amuah - US Patent 6,405,364, 2002 - freepatentsonline.com

 \dots 3. A method as recited in claim 1, wherein the system is built using tools selected from the group of tools including source code editor tools, compiler/linker \dots

Orted by 26 - Related articles - Web Search - All 3 versions

System for establishing plan to test components of web based framework by displaying pictorial ...

MF Guheen, JD Mitchell, JJ Barrese - US Patent 6,473,794, 2002 - freepatentsonline.com ... It also, integrates with source code control, testing and deployment tools, Product1

Application Server - a Java- and CORBA-based server that. ...
Cited by 16 - Related articles - Web Search - All 2 versions

Key authors: O El Sawy - G Bowles - M Bowman-Amuah - M Guheen - J Mitchell

Google ▶
Result Page: 1 2 Next

Google Home - About Google - About Google Scholar

"source code" "help desk" "remote s Search

©2008 Google